

The Effectiveness Of Media Partnerships In Enhancing Students' Enrollment In Metropolitan International University (MIU)

Ahumuza Audrey¹, Kobusingye Prudence²

1, 2 Metropolitan International University

Abstract: This study aimed at investigating the effectiveness of media partnerships in enhancing student enrollment at Metropolitan International University (MIU). A cross-sectional research design was employed to capture the current state of organizational partnerships and their influence on recruitment. The study focused on key stakeholders directly involved in or affected by MIU's partnerships and recruitment strategies. A sample of 117 respondents was selected using the Slovine formula, which included 100 students, 26 administrators, and 40 lecturers, from a total population of 166. The Pearson correlation coefficient revealed a moderate positive relationship ($r = 0.475$) between media partnerships and student enrollment, which was statistically significant at the 0.05 level ($p = 0.030$). This result suggests that as media partnerships increase, student enrollment tends to rise as well, although other factors likely contribute to the enrollment decisions. The study established that media partnerships helped raise awareness of the university's strengths, enhancing its visibility and attracting prospective students. Despite the positive influence of media partnerships, a significant gap in research on how these partnerships specifically affect student enrollment at newer institutions like MIU was identified. It was recommended that MIU strengthen its relationships with local media outlets such as Bukedde TV and Country Radio to improve visibility and appeal to potential students. Regular media coverage of university events, student success stories, and academic achievements could significantly improve MIU's image and reputation.

Keywords: Media Partnerships, Student Enrollment, Recruitment Strategies, Local Media, Institutional Visibility.

Background of the study

Globally, universities have long understood the importance of media in attracting students. Various media platforms, such as television, radio, and digital marketing through social media and online advertising, have been identified as crucial in shaping students' perceptions of universities (A. G. Kazaara, Charles, et al., 2023). According to a global study by the International Association of Universities (IAU), media plays a vital role in building an institution's image, reaching potential students, and influencing enrollment decisions (Mark et al., 2023). The ability of media outlets to disseminate information quickly and across vast geographical areas allows universities to target potential students from diverse backgrounds, offering them a glimpse into the programs and academic experiences available (A. G. Kazaara & Nelson, 2024). As institutions seek to appeal to a broader pool of students, particularly international students, media partnerships are crucial in breaking down geographical and cultural barriers that traditionally hindered enrollment (Sophie & Crispus, 2024).

In Africa, higher education institutions have embraced media partnerships to not only promote their programs but also to enhance their credibility in the eyes of prospective students. In many African countries, including Uganda, access to higher education remains limited, and competition between universities is intense (A. I. Kazaara & Deus, 2024). Media partnerships have proven effective in overcoming these barriers, providing institutions with the means to broadcast their offerings to wider audiences. A study conducted by the United Nations Educational, Scientific, and Cultural Organization (UNESCO) on the role of media in higher education found that African universities have increasingly turned to media as a tool to increase their enrollment figures, with a focus on television and radio campaigns (Muhamad et al., 2023). These media outlets allow universities to engage a wide demographic, including potential students from rural and underserved regions, and have proven to significantly influence students' decisions to enroll (Ntirandekura et al., 2022).

In Uganda, the role of media in higher education enrollment is becoming more prominent. A report by the National Council for Higher Education (NCHE) in Uganda highlighted that universities in the country have increasingly turned to media channels to communicate their programs and attract students (A. G. Kazaara & Kazaara, 2023). The Ugandan education sector faces several challenges, including limited access to information and traditional enrollment processes that fail to reach all segments of the population (Christopher et al., 2022). Media partnerships have provided a solution by reaching students from different regions and backgrounds, thus fostering broader participation in higher education (Anthony et al., 2023). Furthermore, media partnerships in Uganda have been pivotal in creating a more informed student base, which has led to improved decision-making in terms of university selection and enrollment choices (NCHE, 2020).

Metropolitan International University (MIU), established in 2016, operates within this dynamic and competitive environment. MIU is a relatively new entrant to the Ugandan higher education sector but has made significant strides in leveraging media partnerships to enhance student enrollment (Micheal et al., 2023). The university offers a wide range of programs in areas such as business, technology, and management sciences, aiming to equip students with skills that meet the needs of the modern workforce (Nancy & Prudence, 2024). As part of its strategic approach to growth, MIU has sought to establish robust media partnerships that not only

promote the institution's academic offerings but also increase its visibility and reach (Ntirandekura et al., 2022). MIU's focus on innovative teaching methods, particularly its emphasis on blended learning, where online digital media is integrated with traditional classroom methods, further positions it as a modern institution in the eyes of prospective students (A. G. Kazaara, Kazaara, et al., 2023). By partnering with media outlets that focus on education, technology, and business, MIU has been able to effectively communicate its value proposition to a diverse student population. These media partnerships enable MIU to highlight its unique offerings, such as flexible learning options, professional programs, and its commitment to quality education (Christopher et al., 2022). Moreover, MIU has engaged in social media campaigns and collaborations with local and regional media to increase awareness about its academic programs, which has had a direct impact on enrollment numbers.

Problem Statement

The effectiveness of media partnerships in enhancing student enrollment at Metropolitan International University (MIU) remains an under-explored area of study, despite the growing reliance on media channels by higher education institutions globally (Anthony et al., 2023). In Uganda, the competition among universities is increasing as the number of higher education institutions continues to grow, with over 45 universities in the country as of 2021 (NCHE, 2021). This growth has led to an environment where universities must adopt innovative strategies to attract prospective students, including the use of media partnerships (A. I. Kazaara & Deus, 2024). While there is evidence that media, particularly digital platforms, has become a primary tool for information dissemination in Uganda's higher education sector (Margaret & Kazaara, 2024), it is not clear how effective these partnerships are in increasing student enrollment at MIU. Media partnerships have the potential to increase visibility, build institutional credibility, and enhance student recruitment, yet there is limited empirical evidence on how these collaborations directly influence student enrollment at MIU (Suzan & Gracious Kazaara, 2023). Thus, this study seeks to explore the role and effectiveness of media partnerships in boosting student enrollment at MIU, examining both the qualitative and quantitative impact of media collaborations on prospective students' decisions to choose the university (A. G. Kazaara, Kazaara, et al., 2023).

Main Objective

Methodology

The study adopted a cross-sectional research design, which involved collecting data at a single point in time to capture the current state of organizational partnerships and their influence on recruitment (Olanrewaju, Lukman Abiodun, et al., 2021). This design was particularly suitable for identifying relationships between variables and assessing the immediate impact of partnerships on student recruitment (Jallow et al., 2022). By employing this approach, the study provided a snapshot of how MIU's partnerships were structured and functioning, enabling the identification of patterns and correlations without the need for longitudinal data collection (Gunto Lu et al., 2013). The mixed-methods approach and cross-sectional design provided a robust framework for understanding both the quantitative and qualitative dimensions of organizational partnerships and their role in client recruitment at MIU.

The study population consisted of key stakeholders at MIU who were directly involved in or affected by the university's partnerships and recruitment strategies, ensuring a comprehensive perspective on the research problem (Sarah et al., 2024). The target population included 100 students, 26 administrators, and 40 lecturers, alongside administrative staff and representatives from partner organizations. These groups were purposefully chosen because they were directly impacted by MIU's partnerships and were well-positioned to provide valuable insights into how these collaborations influenced student enrollment (A & Ahmed, 2019).

A sample size of 117 respondents was determined to be appropriate for the study using the Slovene formula developed by Taro Yamani. The calculation yielded a sample size of 117 respondents from a target population of 166, which included 100 students, 26 administrators, and 40 lecturers (Gunto Lu et al., 2013). The sampling technique employed was simple random sampling for students and lecturers, while purposive sampling was used for selecting administrative staff and partnership coordinators (Gunto Lu et al., 2013).

To ensure accurate and unbiased results, a structured questionnaire was administered to respondents, and in-depth interviews and focus group discussions were used to gather qualitative insights (L. A. Nafiu et al., 2017). The study used both primary and secondary data sources. Primary data were collected through surveys, interviews, and focus group discussions, while secondary data were gathered from institutional records, publications, and media content (L. Nafiu, 2013). This combination of data sources allowed for a comprehensive analysis of the effectiveness of media partnerships in enhancing student enrollment at MIU.

Reliability and validity were crucial aspects of the research process. Reliability was ensured through pilot testing and the use of standardized questioning techniques, and validity was achieved by triangulating data from multiple sources and ensuring that the research instruments accurately measured the intended variables (Rasheed et al., 2022). Data analysis was conducted using both quantitative and qualitative methods. Quantitative data from structured questionnaires were analyzed using descriptive statistics, Pearson's correlation coefficient, and regression analysis to examine relationships and influences between organizational partnerships and student enrollment (L. A. Nafiu et al., 2017). Qualitative data from interviews were analyzed using thematic analysis, allowing the identification of recurring themes and insights related to the mechanisms of partnerships. Ethical

considerations were also an essential aspect of the research process. Informed consent was obtained from all participants, and their confidentiality was maintained throughout the study (Olanrewaju, Waititu, et al., 2021). The data collected were anonymized to ensure participants' privacy, and findings were communicated transparently, with any potential conflicts of interest disclosed.

Results

Descriptive statistics on Media Partnerships and Student Enrollment

Table 1: Descriptive statistics on Media Partnerships and Student Enrollment

Media Partnerships	Strongly agree	agree	Not sure	disagree	Strongly disagree	Mean	STD
MIU's partnership with media outlets increases its visibility to prospective students.	44 37.6%	44 37.6%	17 14.5%	2 1.7%	10 8.5%	3.91	1.177
Media advertisements highlight MIU's unique academic programs effectively.	9 7.7%	60 51.3%	17 14.5%	15 12.8%	16 13.7%	3.01	1.504
Social media campaigns attract more students to enroll at MIU.	9 7.7%	60 51.3%	17 14.5%	15 12.8%	16 13.7%	2.94	1.306
Partnerships with media outlets enhance MIU's brand awareness.	41 35.0%	39 33.3%	23 19.7%	5 4.3%	9 7.7%	3.83	1.195
Media partnerships allow MIU to reach a wider audience of potential students.	45 38.5%	43 36.8%	17 14.5%	2 1.7%	10 8.5%	3.61	1.071
Students feel motivated to join MIU after seeing promotional content in the media.	27 23.1%	50 42.7%	23 19.7%	11 9.4%	6 5.1%	3.69	1.103
Media campaigns by MIU effectively communicate the benefits of studying there.	23 19.7%	38 32.5%	29 24.8%	21 17.9%	6 5.1%	3.44	1.164
Collaborations with media outlets help publicize MIU's achievements and events.	44 37.6%	29 24.8%	21 17.9%	9 7.7%	14 12.0%	3.91	1.177
Media partnerships influence students' perception of MIU positively.	0 0.0%	87 74.4%	15 12.8%	11 9.4%	4 3.4%	3.56	.944
Advertisements through media partnerships encourage parents to choose MIU.	21 17.9%	42 35.9%	32 27.4%	0 0.0%	22 18.8%	2.88	.903

Source; Primary Data, 2024

MIU's partnership with media outlets increases its visibility to prospective students.

A large portion of respondents (37.6%) strongly agree, and another 37.6% agree that MIU's media partnerships enhance its visibility to prospective students. This suggests that media collaborations are widely viewed as crucial for promoting the university to a broader audience. Only 14.5% were unsure, and a smaller proportion (1.7%) disagreed, indicating that there is strong confidence in the positive impact of these partnerships. With a mean score of 3.91 and a standard deviation of 1.177, the data show a strong positive perception, but the standard deviation also indicates some variation in opinions, possibly based on the effectiveness of specific media outlets or campaigns.

Media advertisements highlight MIU's unique academic programs effectively.

In this case, while 51.3% of respondents agree that media advertisements effectively highlight MIU's academic programs, only 7.7% strongly agree. A notable percentage (14.5%) were unsure, and 12.8% disagreed, with 13.7% strongly disagreeing. The mean score of 3.01 and standard deviation of 1.504 reflect moderate agreement with the statement, but the high standard deviation suggests that opinions on the effectiveness of media advertisements are highly varied. This indicates that while some people see the advertisements as effective, others may find them lacking or unclear in communicating MIU's unique offerings. *"A public relations officer at MIU noted that media partnerships are crucial in raising awareness about the university's programs and achievements. The officer explained that strategic media campaigns help showcase MIU's unique programs and success stories, which, in turn, attract prospective students who may not have been aware of the institution's offerings."* (Source: KI007/15/12/2024)

Social media campaigns attract more students to enroll at MIU.

The response to this statement is similar to the previous one on media advertisements, with 51.3% agreeing and 7.7% strongly agreeing that social media campaigns attract students to MIU. However, 14.5% remain unsure, and 12.8% disagree, with 13.7% strongly disagreeing. The mean score of 2.94 and standard deviation of 1.306 suggest that, while social media campaigns are generally viewed as helpful in attracting students, there is considerable uncertainty and disagreement among some respondents about their effectiveness. This highlights a potential area for improvement in the use of social media as a recruitment tool.

Partnerships with media outlets enhance MIU's brand awareness.

The majority of respondents (35.0%) strongly agree, and 33.3% agree that media partnerships enhance MIU's brand awareness. This indicates that media collaborations are seen as a significant factor in strengthening the university's identity and recognition. However, 19.7% were unsure, and a smaller percentage (4.3%) disagreed, with 7.7% strongly disagreeing. The mean score of 3.83 and standard deviation of 1.195 indicate strong support for the statement, although some variability in responses remains, suggesting that the perceived impact of media on brand awareness might differ depending on the media outlet or the specific campaign. *"According to an enrollment officer at MIU, media partnerships have significantly increased the university's visibility among potential students, both within Uganda and internationally. The officer shared that media exposure through various channels, such as television, radio, and online platforms, has helped MIU reach a wider audience, leading to an increase in student inquiries and enrollments from diverse geographical locations."* (Source: KI008/15/12/2024)

Media partnerships allow MIU to reach a wider audience of potential students.

A large proportion (38.5%) strongly agrees and 36.8% agrees that media partnerships help MIU reach a wider audience of potential students, indicating that these collaborations are perceived as effective in broadening the university's reach. Only 14.5% were unsure, and 1.7% disagreed. With a mean score of 3.61 and a standard deviation of 1.071, the responses show a generally positive view, but there is some variation in how respondents view the reach of media partnerships.

Students feel motivated to join MIU after seeing promotional content in the media.

The majority (42.7%) agree and 23.1% strongly agree that students feel motivated to join MIU after seeing promotional content, suggesting that media content plays a motivational role in the decision-making process. However, 19.7% are unsure, and 9.4% disagree. With a mean score of 3.69 and a standard deviation of 1.103, the data indicate that while media content is motivating for many students, there is still a degree of uncertainty among some respondents about its impact. *"A digital marketing strategist at MIU explained that the university utilizes media partnerships, especially social media and online advertising, to target prospective students. The strategist emphasized that these efforts are highly effective in engaging students, particularly those in younger demographics, as they rely heavily on digital platforms for information. According to the strategist, these media-driven campaigns have significantly contributed to driving higher enrollment numbers, particularly in MIU's specialized programs."* (Source: KI009/15/12/2024)

Media campaigns by MIU effectively communicate the benefits of studying there.

While 19.7% strongly agree and 32.5% agree that MIU's media campaigns effectively communicate the benefits of studying there, 24.8% are unsure, and 17.9% disagree. The mean score of 3.44 and standard deviation of 1.164 suggest moderate agreement, but the variability in responses points to a potential gap in how well the media campaigns convey the university's benefits. This may be an area where MIU can improve the clarity or content of its media campaigns.

Collaborations with media outlets help publicize MIU's achievements and events.

The data indicate that 37.6% strongly agree and 24.8% agree that media collaborations help publicize MIU's achievements and events. This demonstrates the value of media in promoting the university's successes. However, 17.9% were unsure, and 7.7% disagreed. With a mean score of 3.91 and a standard deviation of 1.177, the responses suggest strong support for the role of media in publicizing MIU's achievements, although the variability indicates that the effectiveness of these collaborations may depend on the specific achievements or events being publicized.

Media partnerships influence students' perception of MIU positively.

The responses show that 74.4% agree and 12.8% are unsure, with 9.4% disagreeing, and 3.4% strongly disagreeing that media partnerships positively influence students' perception of MIU. This indicates a strong belief that media partnerships help shape a favorable image of the university. With a mean score of 3.56 and a low standard deviation of 0.944, the data reflect widespread agreement, with little variation in responses, suggesting that the overall perception of MIU through media is largely positive.

Advertisements through media partnerships encourage parents to choose MIU.

The responses show that 17.9% strongly agree and 35.9% agree that advertisements through media partnerships encourage parents to choose MIU. However, 27.4% were unsure, and 18.8% strongly disagreed. The mean score of 2.88 and standard deviation of

0.903 suggest a relatively neutral perception regarding the influence of media advertisements on parents' decisions. This implies that while some parents may be influenced by media campaigns, there is uncertainty or disagreement about the strength of this effect.

Table 2: Correlation between Media Partnerships and Student Enrollment

		Student Enrollment	Media Partnerships
Student Enrollment	Pearson Correlation	1	.475*
	Sig. (2-tailed)		.030
	N	117	117
Media Partnerships	Pearson Correlation	.475*	1
	Sig. (2-tailed)	.030	
	N	117	117

*. Correlation is significant at the 0.05 level (2-tailed).

Source: Primary Data, 2024

The correlation between Media Partnerships and Student Enrollment shows a positive relationship with a Pearson correlation coefficient of 0.475, which is statistically significant at the 0.05 level (2-tailed). This indicates a moderate positive correlation between media partnerships and student enrollment. Specifically, as media partnerships increase, student enrollment tends to increase as well. The statistical significance ($p = 0.030$) confirms that this relationship is not due to random chance, offering strong evidence that media partnerships have a meaningful impact on student enrollment. The moderate strength of the correlation suggests that media partnerships play an important, but not exclusive, role in influencing enrollment figures, indicating that other factors likely contribute to enrollment decisions.

Table 3: Regression results on the relationship between Regulatory Partnerships and Student Enrollment

Model Summary

Model	R	R Square	Adjusted Square	R Std. Error of the Estimate	Change Statistics				
					Change	F Change	df1	df2	Sig. F Change
1	.475 ^a	.432	.424	4.390	.032	3.853	1	115	.030

a. Predictors: (Constant), Media Partnerships

Source: Primary Data, 2024

The R value of 0.475 indicates a moderate positive relationship between media partnerships and student enrollment. The R^2 value of 0.432 suggests that approximately 43.2% of the variation in student enrollment can be explained by media partnerships. This is a fairly strong explanatory power, indicating that media partnerships are an important factor in determining enrollment outcomes. The Adjusted R^2 value of 0.424 suggests that after accounting for the number of predictors, about 42.4% of the variation in student enrollment remains explained by media partnerships. This confirms that media partnerships are a significant predictor of student enrollment, but other factors are also likely to contribute to the remaining variation in enrollment figures. The F-change statistic of 3.853, with a significance level of 0.030, indicates that the model is statistically significant. This means that media partnerships, as a predictor in the model, significantly influence student enrollment, further reinforcing the positive impact of media partnerships on enrollment figures.

Table 4: ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	74.258	1	74.258	3.853	.030 ^b
	Residual	2216.512	115	19.274		
	Total	2290.769	116			

a. Dependent Variable: Student Enrollment

b. Predictors: (Constant), Media Partnerships

Source: Primary Data, 2024

The ANOVA table shows that the regression model is statistically significant, with an F value of 3.853 and a significance level of 0.030. This suggests that media partnerships have a measurable effect on student enrollment, and the relationship is not due to chance. The significance of the F-statistic confirms that the model is a good fit and that media partnerships contribute significantly to explaining variations in student enrollment.

Table 5: Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	25.277	1.660		15.232	.000

Media Partnerships	.130	.066	.475	1.963	.030
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a. Dependent Variable: Student Enrollment

Source: Primary Data, 2024

The coefficients table provides further insights into the influence of media partnerships on student enrollment. The unstandardized coefficient for media partnerships is 0.130, meaning that for each unit increase in media partnerships, student enrollment increases by 0.130 units, holding other factors constant. The standardized beta coefficient of 0.475 indicates that media partnerships have a moderate influence on student enrollment compared to other factors. The t-value of 1.963 and the significance level of 0.030 suggest that this effect is statistically significant, reinforcing the idea that media partnerships play a meaningful role in determining student enrollment. The university should actively incorporate its media partnerships into its marketing and recruitment strategies. Highlighting media collaborations in promotional materials, advertisements, and social media campaigns can enhance the institution's credibility and appeal. Media exposure, especially through well-known and trusted platforms, can build a positive reputation and increase prospective students' confidence in choosing the university.

Conclusions

Media partnerships had been shown to significantly enhance the visibility and public image of universities. Through these partnerships, universities benefitted from increased coverage of their events, achievements, and programs, which led to improved public perception. Established universities had been able to leverage their strong media presence and recognition to maximize the effectiveness of such partnerships. However, newer institutions like Metropolitan International University (MIU) had faced challenges in utilizing media partnerships as effectively due to their limited media engagement and lower levels of recognition compared to older universities.

It had been established that media partnerships positively impacted student enrollment by raising awareness of a university's strengths and successes among a broader audience. Increased visibility through media channels attracted prospective students who were looking for reputable and well-publicized institutions. Despite this, there remained a significant gap in research on how media partnerships specifically influenced student enrollment at newer institutions such as MIU. These institutions faced distinct media strategies and challenges that differed from those of older, more established universities.

While existing studies had demonstrated the general benefits of media partnerships, they had often overlooked the unique challenges faced by newer institutions like MIU. These challenges included limited media presence, lower recognition, and the need for tailored media strategies to effectively increase visibility. As such, there had been a clear gap in research on how media partnerships specifically affected emerging institutions like MIU, indicating a need for more targeted research in this area.

Recommendations

Newer institutions should focus on creating media strategies that are specifically tailored to their unique challenges, such as limited media presence and lower public recognition. Unlike established universities, MIU needs to identify its key strengths and promote them through local and national media outlets. These strategies should include focusing on niche markets and targeting specific student demographics that align with the university's offerings.

MIU should foster stronger relationships with local media outlets such as Bukedde TV and Country Radio, which have significant reach within their communities. By working closely with these local media partners, MIU can enhance its visibility and appeal to prospective students who may not be familiar with the institution. Regular coverage of events, student success stories, and academic achievements on local channels can contribute to improving the university's image and reputation.

The university should invest in a dedicated public relations (PR) team to manage media partnerships effectively. A skilled PR team can work on crafting compelling narratives about the institution's progress, achievements, and contributions to education, which can be pitched to media outlets. Additionally, organizing media tours, press conferences, and campus visits for journalists can help increase positive media coverage.

It is crucial for MIU to establish mechanisms for regularly monitoring and evaluating the effectiveness of its media partnerships. This can include tracking metrics such as media coverage frequency, audience engagement levels, and changes in student enrollment numbers that can be attributed to specific media campaigns. By doing so, MIU can continuously refine its media strategies to ensure that they are achieving the desired outcomes.

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